

Out-of-network claim submissions made easy



Went out-of-network? No problem, let's walk through it

If you saw an out-of-network eye doctor and you have out-of-network benefits, your next step is to send us your completed claim form. You can now submit your form online or by mail:

1. Online. Click below to complete an electronic claim form. Go green and get paid faster.

— or —

2. By mail. Complete and return the paperwork attached below.

Access form

For complete terms and conditions, review the claim form.

Stay in-network and save on your next visit*



Choose an in-network provider

The benefits are clear. When you stay in-network, you save more money and get the full value of your vision benefits.

Plus, with Aetna VisionSM Preferred Network providers across the nation, you have access to thousands of convenient options that fit your lifestyle. You can see who you want to see, when and where you want to see them. Easily find an eye doctor at aetnavision.com or on the Aetna Vision Preferred mobile app. Search by location, store hours, who carries your favorite brand of frames and more — and then schedule your appointment.**



Form-free in-network

When you visit a network provider, it's easy to get an eye exam and get on with your day. No paperwork. No hassles.



Never pay sticker price in-network

When you stay in-network, you pocket discounts like†:

- Up to 40% off additional pairs of prescription glasses
- 20% off non-prescription sunglasses
- Up to 20% off anything above your frame allowance

**In-store
and
Online**

**INDEPENDENT
PROVIDER
NETWORK**



LENSCRAFTERS®

**PEARLE
VISION**

OPTICAL

LENSCRAFTERS

OPTICAL

GLASSES.COM

contactsdirect

Ray-Ban

See the good stuff

If you don't already have the Aetna VisionSM Preferred mobile app, be sure to download it from the App Store or Google Play today.

Aetna.com

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OUT-OF-NETWORK VISION SERVICES CLAIM FORM

*Vision care services frequency may vary. Check your benefits to verify your frequency of services type.

**At select in-network providers. †Discounts available at participating in-network providers. Discounts and benefits may vary. Check your benefits.

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